



The Bluecat - Client Booking Form

The Bluecat, Jacques Lane, Clophill, Bedfordshire MK45 4BS Tel: 01525 861416

www.thebluecat.net www.facebook.com/thebluecatcattery enquiries@thebluecat.net

PLEASE READ THE TERMS AND CONDITIONS PAGE FIRST

Owner's Particulars

Name:	
Address:	
Contact Number:	
Email Address:	
Name and Address of Your Veterinary Surgery:	
Vet Phone Number:	
Emergency Contact Name and Number:	
How did you hear about us?	

Cat's Holiday Booking

Name(s):		
Arrival	Date:	Time:
Departure	Date:	Time:
Total Number of Days (including arrival and departure dates):		

A deposit of 25% is required to secure your booking

Please also note – you must book appointment times for dropping off and collecting your cat(s). This is to prevent overlap with other clients to give you the time to settle your cat in and to collect any belongings, etc.

Cat's Particulars

Age:	
Male/Female:	
Breed:	
Neutered Y/N? N.B., We do not take male cats over 6months that haven't been neutered	
Date of vaccinations: You will need to bring the vaccination card with you when booking your cat in	
Date of last flea treatment: You must ensure your cat is adequately protected from fleas for the duration of their stay. Flea treatments cannot be administered at the cattery	
Date of last worm treatment: Please ensure your cat is up to date with any worming treatment. Evidence of worms will result in veterinary treatment and costs	

Medical/behavioural history of note:	
Any medical problems/ conditions/ medication/ allergies:	
If you are boarding more than one cat, would you like them to share a chalet Y/N?	
Can your cat use a cat flap Y/N?	
Dietary Requirements: Please specify the brand(s) of food you feed your cat and whether wet, dry or both	
Microchip number: Please state if not chipped	
Is your cat insured? Y/N	
Insurance company details:	

Would you like updates (NB. photos can take up to 5 days during peak times)?

Facebook WhatsApp Text Messages

What to Do Next

- Read the terms and conditions on the next page and sign/date it
- Return the completed booking form as soon as possible, either by post, email or in person
- We require a deposit for each booking of 25%
- Our payment preference is by bank transfer for the deposit – information provided on request
- Please do let us know if you are paying via bank transfer so we can check our account
- Once we have received your form and deposit, we'll give you a call or email you back to confirm your booking

TERMS & CONDITIONS - PLEASE READ CAREFULLY BEFORE BOOKING

Opening Times

- We are open Monday – Saturday between 08:00 to 18:00. As we operate strictly by appointment times, your drop-off and collection will usually be at your convenience although we reserve the right to alter this is necessary
- The Bluecat Cattery is also open on Sundays from 8:00 to 12:00. **Out of hours drop-off and collection are by prior arrangement only**
- Viewings are available Monday to Saturday – please call to arrange a mutually convenient time

Deposit, Pricing Structure and Cancellations

- Charges are by the day so the day of arrival, day of departure and all days booked are charged for, regardless of arrival/departure time
- A 25% non-refundable and non-transferable booking fee will be charged to secure your booking unless the arrival date is within the next 7 days, in which case full payment is required immediately
- **Our prices are £15.00 per day per cat.** Please call us to discuss multiple cat discounts
- 25th, 26th December and 1st January are charged at double rate
- We do offer a local collection/delivery service so please contact us for rates
- Please note **WE MUST HAVE A MINIMUM OF 7 DAY'S NOTICE IF YOU WANT TO CANCEL THE BOOKING OR AMEND THE BOOKING IN ANYWAY** (come home early, change the dates, etc.) **OTHERWISE THE FULL AMOUNT WILL STILL BE PAYABLE**

Health and Non-collection of Pets

Your cat must be in a fit and healthy condition with no fleas or worms prior to boarding and **MUST HAVE HAD** their vaccinations/boosters – you **MUST** bring vaccination cards with you. In the event your pet shows any sign of illness, we will attempt to call you, or your emergency contact immediately to discuss the situation. If necessary, we will take your cat to our vet (you will be liable for all charges). This amount will be payable by you when you collect your cat. There is a minimum charge of £20 to transport your cat to the vet to cover travel costs and time.

We accept no liability in the unlikely event your pet becomes ill, lost or dies during their stay. All pets are left entirely at the owner's risk. If pets are not collected within 3 days of the departure date and no communication is received from the owner, a decision to rehome your pet will be made at the cattery owner's discretion. The full amount will still be payable.

What to Bring with You

All cats must be brought in a suitable carry case and you **MUST** bring your cat's vaccination card on the day of arrival (which you must bring every time your cat comes on holiday).

You are welcome to bring a bed/blanket/item of clothing/favourite toys and scratching posts although all of these are provided. No liability is taken for loss or damage to any items you bring from home.

Please remove your cat's collar before they come on holiday due to safety reasons. If you would like us to groom your cat, please bring their brush.

Data Protection

By signing this form, you are consenting to The Bluecat Cattery Ltd storing and processing your data to facilitate your cat's stay here. We will only use your data to process your bookings or to communicate with you about current or future booking activity and we will not share your data with any third party unless veterinary treatment is required, in which case it will be necessary to share your information with the appointed veterinary practice. We are legally obliged under current legislation to retain your data for three years from your last booking, at which point your details will be securely shredded. Information will be held securely in line with the DPA 98 and GDPR legislation and you have a right to view any information we hold on you.

The Bluecat Cattery Ltd has CCTV in place for security which is over written on a continuous basis. We will not share this footage outside the business, unless required to do so for the prevention or detection of crime.

BY SIGNING THIS REGISTRATION FORM, YOU ARE AGREEING TO THE TERMS AND CONDITIONS SET OUT ABOVE

Owner's Signature:	
Date:	

Please return your completed form to:

The Bluecat, 22 Jacques Lane, Clophill, Bedfordshire MK45 4BS

www.facebook.com/thebluecatcattery www.thebluecat.net enquiries@thebluecat.net

Telephone: 01525 861416 Mobile: 07725 816938

For Office Use Only

Date of Vaccinations:	Checked:
Dep:	Date paid:
Bal:	Date paid:
Items Left by Owner	