



The Bluecat Cattery - Client Booking Form

PLEASE READ THE [TERMS AND CONDITIONS](#) PAGES FIRST

Owner's Particulars

Name:	
Address:	
Contact Number:	
Email Address:	
Name and Address of Your Veterinary Surgery:	
Vet Phone Number:	
Emergency Contact Name, Address, Email Address and Number:	

Cat's Holiday Booking - Opening hours: 10am to 12pm, 3pm to 5pm (except Sundays - CLOSED)

Name(s):		
Arrival:	Date:	Time:
Departure:	Date:	Time:
Total Number of Days (including arrival and departure dates):		
A deposit of 25% is required to secure your booking		
<p>Please also note – you must book appointment times for dropping off and collecting your cat(s). This is to prevent overlap with other clients to give you the time to settle your cat in and to collect any belongings, etc.</p>		

Cat's Particulars

Age:	
Male/Female:	
Breed/Colour:	
Neutered Y/N? N.B., We do not take male cats over 6months that have not been neutered	
Date of vaccinations: You will need to bring the vaccination card with you when dropping off your cat	
Flea treatment brand and date of last application: You must ensure your cat is adequately protected from fleas for the duration of their stay. Evidence of fleas will result in veterinary treatment and costs	
Date of last worm treatment: Please ensure your cat is up to date with any worming treatment. Evidence of worms will result in veterinary treatment and costs	

Medical/behavioural history of note:	
Any medical problems/ conditions/ medication/ allergies: Please list any medications and doses and ensure you bring the original packaging with you	
Does your cat have any mobility issues or are there any restrictions on jumping/climbing? Y/N (if yes, please detail)	
If you are boarding more than one cat, would you like them to share a chalet Y/N?	
If yes, please confirm you consent to separating should it be required Y/N	
Can your cat use a cat flap Y/N?	

Dietary Requirements:	Dry - Brand and Quantity/Frequency	Wet - Brand and Quantity/Frequency
Please specify the brand(s) of food you feed your cat Please note that we cannot provide subscription, prescription or veterinary foods nor pet shop/supermarket brands		
In the event your cat will not eat their regular food, please confirm that the food can be changed Y/N		
Would you like your cat to be groomed during their stay? Y/N If so, please bring their usual brush		
Do you consent to your cat having toys to play with? Y/N (all toys provided are cat safe and you are welcome to bring some from home)		
Microchip number: Please state if not chipped		
Is your cat insured? Y/N		
Insurance company name:		

Please let us know if you would like complimentary updates during the course of your cat's stay by checking the relevant boxes below NB. photos can take up to 5 days during peak times. Updates are usually once per week but you are welcome to contact us outside of these. **Messages received out of hours will be responded to during business hours only:-**

Facebook WhatsApp Text Messages

What to Do Next

- Read the terms and conditions on the next pages and sign at the bottom
- Return the completed booking form as soon as possible, either by post, email or in person
- We require a deposit for each booking of 25%, with a minimum deposit of £18
- Our payment preference is by bank transfer
- Please do let us know if you are paying via bank transfer so we can check our account
- Once we have received your form and deposit, we will email you to confirm your booking

TERMS & CONDITIONS - PLEASE READ CAREFULLY

Opening Times

- We are open every day between 10:00 – 12:00 and 15:00 to 17:00, except Sundays when we are closed
- Out of hours drop-off and collection can be arranged and are **by prior arrangement only** and at the cattery owner's discretion. Unless specifically arranged, arrival out of hours may incur additional fees
- Viewings are available Monday to Saturday – please call to arrange a mutually convenient time

Deposit, Pricing Structure and Cancellations

- Charges are by the day so the day of arrival, day of departure and all days booked are charged for, regardless of arrival/departure time
- A 25% (minimum £16) **non-refundable** and **non-transferable** deposit will be charged to secure your booking unless the arrival date is within the next 14 days, in which case full payment is required immediately
- **Our prices are £18.00 per day for one cat and £28 per day for two cats sharing a single chalet.** Please call us to discuss further multiple cat discounts and long-stay discounts
- The minimum stay charge is 3 days
- Please note **WE MUST HAVE A MINIMUM OF 14 DAY'S NOTICE IF YOU WANT TO CANCEL THE BOOKING OR AMEND THE BOOKING IN ANY WAY OTHERWISE THE FULL AMOUNT WILL STILL BE PAYABLE**
- If you collect your cat before the end of the booked period, the full cost of the original booked stay will still apply
- **Payment of the deposit constitutes acceptance of these terms and conditions with or without a completed booking form**

Booking and Payment

You will be emailed a booking form prior to the arrival date of your cat – please complete this and return it via email to enquiries@thebluecat.net

We ask that you pay any deposits by bank transfer to the following Starling Bank account: -

- Account name: The Bluecat Cattery Ltd
- Sort code: 60-83-71
- Account number: 26717182

Card payments can be taken in the office for payment of the balance but we are unable to take payments over the phone.

Payment of the balance must be made before or at the time of drop off.

What to Bring

All cats must be brought in a suitable carry case. Outside the security of the cattery building, the safety of the cat is the owner's responsibility.

You MUST bring your cat's vaccination card on the day of arrival.

You are welcome to bring a bed/blanket/item of clothing/favourite toys although all of these are provided. No liability is taken for loss or damage to any items you bring from home.

Please remove your cat's collar before they come on holiday for safety reasons.

Arrivals and Departures

- All arrivals and departures will be by **appointment only** and will be arranged at the time of booking. Please ensure that you are prompt for your appointment to avoid impacting on other clients.
- Until your cat is safely within the confines of the cattery, they remain entirely your responsibility.
- On leaving the cattery, once you exit the building, you are responsible for the safety of your cat.

Subscription, Prescription and Veterinary Diets

Regrettably, we are unable to provide subscription, prescription or veterinary diets so, if your cat is on a specific diet, please ensure you bring sufficient food with you for the duration of your cat's stay. Please note that we are unable to provide supermarket brands. We do not feed raw food in the cattery.

Health and Non-collection of Pets

Your cat must be in a fit and healthy condition with no fleas or worms prior to boarding and must have had their vaccinations. In the event your pet shows any sign of illness, fleas or worms, we will attempt to call you, or your emergency contact, immediately to discuss the situation. If necessary, we will take your cat to our vet (you will be liable for all charges). This amount will be payable by you when you collect your cat.

There is a charge of £50 to deep clean the chalet, bedding and all items therein should your cat be carrying fleas or have worms.

Our appointed vets are Henlow Veterinary Centre, 22 Bedford Rd, Lower Stondon, Henlow SG16 6EA.

By signing this form you consent to your own veterinary practice releasing any medical history information to our appointed vet.

You also consent to Henlow Veterinary Centre sharing any relevant information with the owner of The Bluecat Cattery Ltd to facilitate the recovery and care of your cat.

We accept no liability in the unlikely event your pet becomes ill, lost or dies during their stay. All pets and their belongings are left entirely at the owner's risk. If pets are not collected within 5 days of the departure date and no communication is received from the owner, a decision to rehome your pet will be made at the cattery owner's discretion. The full amount will still be payable.

Data Protection

By signing this form, you are consenting to The Bluecat Cattery Ltd storing and processing your data to facilitate your cat's stay here. We will only use your data to process your bookings or to

communicate with you about current or future booking activity and we will not share your data with any third party unless veterinary treatment is required, in which case it will be necessary to share

your information with the appointed veterinary practice. We are legally obliged under current legislation to retain your data for three years from your last booking, at which point your details will be securely shredded. Information will be held securely in line with the DPA 98 and GDPR legislation and you have a right to view any information we hold on you.

The Bluecat Cattery Ltd has CCTV in place for security which is overwritten on a continuous basis. We will not share this footage outside the business, unless required to do so for the prevention or detection of crime.

We may use photos of your cat on social media. If you would prefer us not to do so, please check this box

BY SIGNING THIS REGISTRATION FORM OR RETURNING THE COMPLETED VERSION ELECTRONICALLY, WITH OR WITHOUT A PHYSICAL SIGNATURE, YOU ARE AGREEING TO THE TERMS AND CONDITIONS SET OUT ABOVE

Owner's Signature:	
Date:	

Please return your completed form to:

Email: enquiries@thebluecat.net or by post to The Bluecat Cattery, 22 Jacques Lane, Clophill, Bedfordshire MK45 4BS

www.facebook.com/thebluecatcattery <https://thebluecat.net> enquiries@thebluecat.net

Telephone: 01525 861416 Mobile: 07725 816938

For Office Use Only

Date of Vaccinations:	Checked:
Dep: £	Date paid:
Bal: £	Date paid: